

Video Relay Services (VRS) is wonderful to use. I want to see it become an important real-time communication service. My Deaf Consumers are making the calls independently which they were not able to do so in the past. The VRS are closer to functional equivalency than other telecommunications services for them. Please do not allow the FCC to further reduce the VRS rate of reimbursement until it becomes available 24/7 with high quality services and accessibility. Please also overturn the FCC's decision refusing reimbursement for video mail.